

Precontractual Information / Data Act

Ascom (hereinafter referred to as the "**provider**") hereby provides the user with the following information pursuant to Section 3 (2) and (3) of the Regulation (EU) 2023/2854 (hereinafter referred to as the "**Data Act**"):

A. Regarding connected products

Connected product	Product data
SH4 / Myco 4 (all variants)	generates and collects data (e.g., location, sensor data, app usage), usage and diagnostic data, sensor data, operational and processing data and service data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.
WH2 / i63	generates and collects data (e.g., location, sensor data, app usage), usage and diagnostic data, sensor data, operational and processing data and service data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.
DH6,7,8,9,10 (DECT handsets); IPBS3 (IP-DECT base station); DB1 (ISDN DECT base station)	generates and collects data (data logging e.g. call metadata, signaling logs), usage and diagnostic data, sensor data, operational and processing data and service data and communicates data via base station and gateway, via IPB and internet connection
teleCARE	generates and collects data of usage (e.g., usage date, audit logs, user interaction data logs, which is not limited to personal user or patient data), sensor data, operational and processing data, service data and location data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc. TeleCARE is a domotics system for healthcare that uses (wireless) push buttons, sensors and location beacons.
Telligence	generates and collects data of usage (e.g., usage date, audit logs, user interaction data logs, which is not limited to personal user or patient data), sensor data, operational and processing data, service data and location data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.

Ascom Port Server	generates and collects data of usage (e.g., usage date, audit logs, user interaction data logs, service /error logs), sensor data, operational and processing data, service data and location data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.
Ascom One Nurse Call	generates and collects data of usage (e.g., usage date, audit logs, user interaction data logs, which is not limited to personal user or patient data), sensor data, operational and processing data, service data and location data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.

The amount of data varies depending on the data point and how the service is used, with the data volume per data point depending heavily on the product and its usage.

The data is stored within the products that are easily, securely, in a comprehensive, structured, commonly used and machine-readable format. The product data is available via the relevant interfaces. The user may contact the provider regarding the technical means for retrieving data, any terms of use, and the relevant service quality, provided that the user is not yet able to independently access all product data via interfaces.

The data within the product is generated in real time and continuously during use and operation.

Data is stored either locally on the respective device or, depending on the product and its scope of services, may also be stored in the cloud.

The data is stored for as long as necessary to provide the product's respective functions or as required by law. However, this also depends to a large extent on how the user utilizes and configures the respective features of the connected product.

B. Regarding related services

1. Product data, Readily Available Data, Related Service Data

Related service	Product data, Readily Available Data, Related Service Data
Unite Family of products	generates and collects data of usage (e.g., usage date, audit logs, user interaction data logs, which is not limited to personal user or patient data), sensor data, operational and processing data, service data and location data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.

	<p>Unite is an integration and communication platform for mission-critical work processes and tasks. It provides a suite of software applications and integrates with both medical- and non-medical systems.</p>
<p>Digistat Suite</p>	<p>generates and collects data of usage (e.g., usage date, audit logs, user interaction data logs, which is not limited to personal user or patient data), sensor data, operational and processing data, service data and location data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.</p> <p>The Digistat suite is based on a single database where data and information from the following sources converge Equipment for monitoring vital parameters of patients, hospital information systems (patient data), fixed and mobile workstations used by health professionals.</p>
<p>Ofelia Suite</p>	<p>generates and collects data of usage (e.g., usage date, audit logs, user interaction data logs, which is not limited to personal user or patient data), sensor data, operational and processing data, service data and location data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.</p>
<p>SmartSense</p>	<p>generates and collects data of usage (e.g., usage date, audit logs, user interaction data logs, which is not limited to personal user or patient data), sensor data, operational and processing data, service data and location data and communicates data via mobile networks, Wi-Fi, Bluetooth, etc.</p> <p>SmartSense is a smart sensing solution for care facilities which uses sensors to inform and alarm staff about residents of a care facility. Information and alarms are generated based on the sensor information, and resident profiles configured by the staff.</p>

The amount of data varies depending on the data point and how the service is used, with the data volume per data point depending heavily on the product and its usage.

The data is stored within the products that are easily, securely, in a comprehensive, structured, commonly used and machine-readable format. The product data is available via the relevant interfaces. The user may contact the provider regarding the technical means for retrieving data, any terms of use, and the relevant service quality, provided that the user is not yet able to independently access all product data via interfaces.

The data within the product is generated in real time and continuously during use and operation.

Data is stored either locally on the respective device or, depending on the product and its scope of services, may also be stored in the cloud.

The data is stored for as long as necessary to provide the product's respective functions or as required by law. However, this also depends to a large extent on how the user utilizes and configures the respective features of the connected product.

2. Identity of the potential data holder

Ascom (Sweden) AB

Grimbodalen 2, P.O. Box 8783

417 05 Göteborg, Sweden

Contact information for the potential data holder

info@ascom.com

3. Disclosure of data to third parties

If, as a user, you wish for the data to be transferred to a third party in accordance with Art. 5(1) or for the data transfer to be terminated, please contact: info@ascom.com

4. Right to lodge a complaint under Article 37 of the Data Act

As a user, you have the right to file a complaint with the competent authority, as specified in Article 37 of the Data Act, regarding a violation of any of the provisions of this chapter.

5. Trade Secrets

No trade secrets are contained in the data accessible via the connected product or generated during the provision of a related service.

6. Agreement between the User and the potential data holder

The duration of the contract between the provider and the user, as well as the provisions governing the termination of the contract, are governed by the main contract between the parties.