

How to improve safety for health-care workers in Long-term care

An Ascom solution for a safer working environment





Taking care of the caregivers

Protecting staff from injuries, violence or harassment is a challenge. Ascom's Staff safety offers a reliable solution to quickly raise alarms, respond to them, and help staff feel more secure and confident at work. On-premise or with our cloud-based delivery and subscription model, you also get a flexible, scalable and easy-to-deploy solution to suit both your current and future needs.

Violence is a daily threat

Staff in mental health and other long-term care facilities face risks to their safety on a daily basis. Across various studies, the figures speak for themselves:

- Over a 30-day period, 73% of nurse respondents reported facing verbal violence, 63% violence against property, 40% verbal sexual violence, 28% physical violence, and 14% physical sexual violence¹
- Nearly 30% of caregivers had suffered a serious assault during their professional lives¹
- Aggression is common in older people with mental illness, with 15–43% of community referrals to old age psychiatry services and 44–65% of older people with Alzheimer's disease living in the community exhibiting such behavior²
- Assaults on staff are most common on wards for elderly people with organic mental illness²
- Caregivers report that assaults by patients have instilled fear and trauma in them³

- Most assaults occur when staff were performing their routine job functions³

In addition, many organizations have staff who work alone, putting them at added risk from violence and accidents.

The need for protection

Minimizing risks and maximizing safety helps protect staff, while also making them feel more secure and confident in their job.

As a result, workplace safety is vital to:

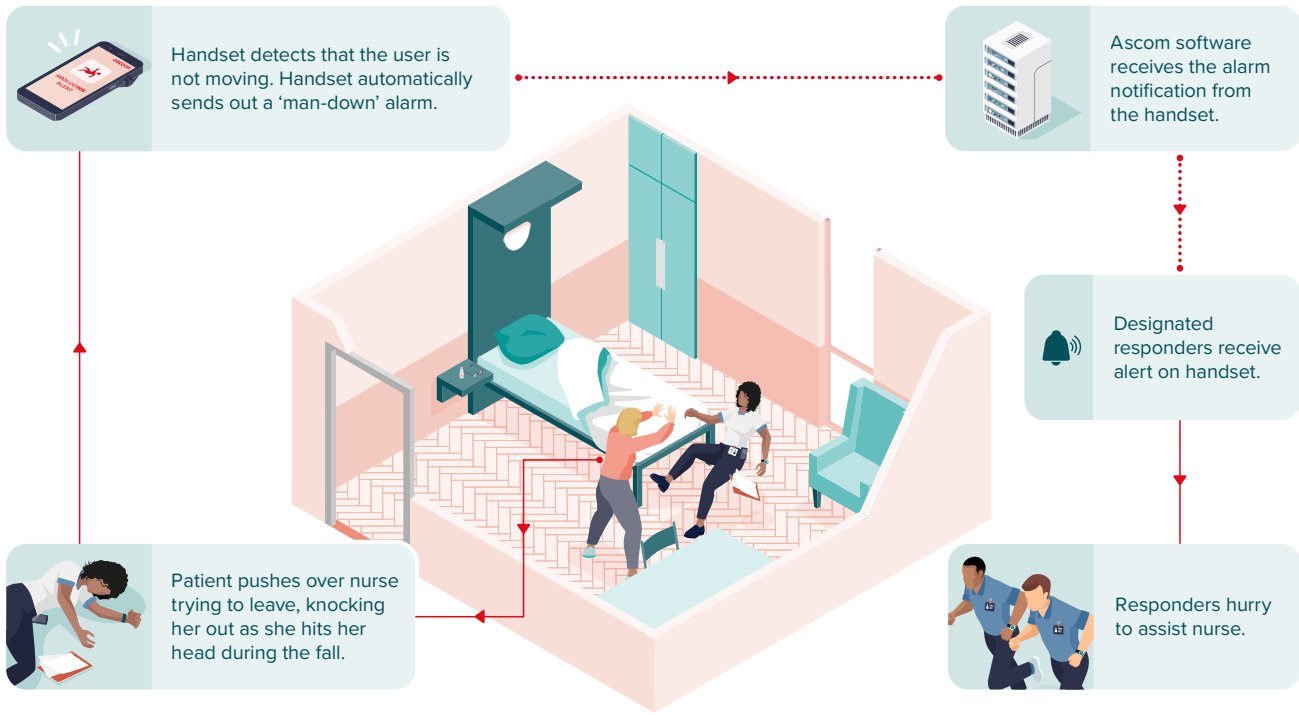
- Enhance the safety of your employees inside and outside your facility
- Contribute to a better workplace environment
- Avoid operational consequences and costs from attacks
- Help you meet the legal requirements for workplace safety during their professional lives¹

References 1. Schlup, N., Gehri, B. and Simon, M. (2021). Prevalence and severity of verbal, physical, and sexual inpatient violence against nurses in Swiss psychiatric hospitals and associated nurse-related characteristics: Cross-sectional multicentre study. *Int J Mental Health Nurs*, 30: 1550-1563.
2. O'Callaghan CE, Richman AV, Majumdar B. Violence in older people with mental illness. *Advances in Psychiatric Treatment*. 2010;16(5):339-348.
3. Ezeobele IE, Mock A, McBride R, Mackey-Godine A, Harris D, Russell CD, Lane SD. Patient-on-Staff Assaults: Perspectives of Mental Health Staff at an Acute Inpatient Psychiatric Teaching Hospital in the United States. *Can J Nurs Res*. 2021 Sep;53(3):242-253.

Staff safety

When staff are attacked, incapacitated or feel threatened, our Staff safety solution gives them the ability to raise an alarm or an alarm is automatically sent. Responders are quickly and

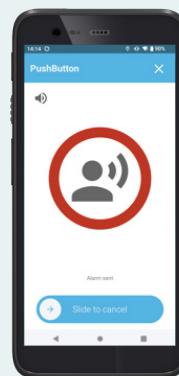
automatically notified to come to their location. Either stopping an incident or preventing it from happening in the first place and giving at-risk workers the confidence that help is never far away.



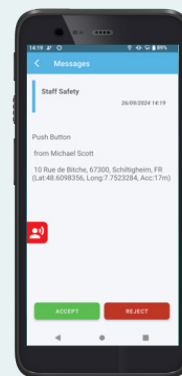
Key features

Workplace Safety is based on mobile devices with in-built staff safety features such as panic buttons, automatic alarms, real-time location technologies, alarm dashboards, incident mapping (GPS-based and precise interior location) and mobile response workflows – all to ensure responders can react to a staff safety situation as quickly as possible.

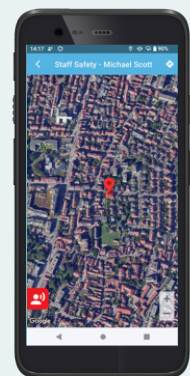
- System that adapts to your way of working
- Panic/alarm buttons – double push for reliability and elimination of false alarms
- 'Man down' and 'no-movement' automatic alarm generation, if incapacitated
- Pull cord to raise an alarm, if the device is snatched from the user
- 'Follow My Location' supports post-alarm tracking with the follow-me feature
- Supports multiple indoor location technologies and mapping for quick, visual location (IR, BLE and more)



Application homepage



Alarm workflow



Send a DATI alarm

- Stay in touch with your staff in risky situations with the option of discreetly listening to their surroundings and/or activating video streaming from their nearest cameras.
- Supports GPS location and mapping for a wide area, as long as you are connected to a cellular environment
- Multiple options that are easy to set up to support your mobile response workflow
- Enhanced logging and reporting of the complete trail in one view

Help staff feel safer and more confident at work

With Ascom's Staff safety, your staff can quickly raise and respond to personal alarms, offering timely support during potentially harmful incidents and helping to reduce costly consequences. At the same time, staff can feel safer in their daily job with added confidence that their safety is taken seriously.

To start exploring our Staff safety solution in your working environment, contact your local Ascom representative.

Choose the flexibility that fits your strategy:

Our solution can be deployed as a traditional on-premise installation or as a cloud-based SaaS model. With SaaS, you benefit from effortless scalability, automatic updates, and reduced infrastructure costs, while on-premise offers full control and customization. Both options ensure robust security and seamless integration for long-term care environments.

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About Ascom

Our vision is a world where the right information moves people forward. Our mission is to put the right information in the right hands at the right time so that people can make the best possible decisions.

We are a global provider of communication and collaboration solutions for the acute care, long-term care and enterprise sectors. Our solutions are based on intelligent integrations with software and hardware that are open source and compatible with third party solutions. Every single second, our systems generate large amounts of data, which we then turn into useful and actionable information. This helps us to bring data to life for people in the toughest operational environments, ensuring smooth, complete, and efficient workflows.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 19 countries and employs around 1,400 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.