

Ascom Activity monitoring solution: SaaS package overview

This overview compares the available SaaS packages and features for the Ascom Activity monitoring solution, helping you select the option that best fits your organization's needs.

Feature-based packages and price models*

* Packages will also be defined by number of sensors and number of users

	Standard	Advanced	Premium
	Basic plan for small teams or startups.	Advanced plan for growing businesses.	Full support and customization for large organizations.
Resident information			
Resident statuses	●	●	●
Resident alarms	●	●	●
Resident overview	●	●	●
Resident dashboard	●	●	●
Resident profile	●	●	●
Resident custom statuses		●	●
Resident custom alerts		●	●
Virtual tooling			
Ascom PIR** sensor	●	●	●
Third-party sensor		●	●
Monitoring app		●	●
Video streams			●
Nurse presence			●
Access location			●
Alerts distribution			
Send to all	●	●	●
Custom distribution list		●	●
Alert distribution to closest			●
Location			
Indoor location		●	●
Indoor location with map			●
Dashboards and reporting			
Planning / Calendar	●	●	●
Active events	●	●	●
Historical event log	●	●	●
Scheduled report		●	●
Analytics dashboards			●
Secured desktop app			●

** Passive InfraRed

Activity Monitoring solution

SaaS Monthly Pricing Model per user

Standard features

Feature name	Description
Resident information	
Resident statuses	Resident overview showing each unit's residents and their current status (resident's situation) in a list or grid.
Resident alarms	Resident overview showing each unit's residents and their current alarm status, if any, in a list or grid.
Resident overview	Dashboard summarizing alarm enablement for each resident per shift, giving nurses a quick unit-wide overview without opening individual profiles.
Resident dashboard	Provides a summary view of the time spent and frequency of specific situations (statuses) per resident, helping identify lifestyle trends and potential deviations. Displays the ratio of statuses/alerts.
Resident profile	Dashboard per Resident to enable/disable statuses, enable/disable alarms for dayshift and nightshift, and to enable/disable video streams.
Virtual tooling	
Ascom PIR** sensor	Enables a native integration with Ascom Nurse Call and teleCARE IP to get events generated by Ascom PIR* sensors.
Alerts distribution	
Send to all	Alerts and notifications generated are sent to all users within the system.
Dashboard	
Planning / calender	Allow assignments to be managed using the Calendar.
Active Events	List with active events that can be selected to view detailed information.
Historical event log	Any alarm event is automatically added to the Event Log once the event is cleared from the active events. Event Log enables events filtering and provides event details from the Web GUI.

* Passive InfraRed

Advanced features

Feature name	Description
<i>Resident information</i>	
Resident Custom statuses	Option to add custom statuses, if the default available statuses do not meet customer needs.
Resident Custom alerts	Option to add custom alerts, if the default available alerts do not meet customer needs.
<i>Virtual tooling</i>	
Third-party sensor	Provides a public API for third-party sensors to send event, status, and alarm notifications to the middleware.
Monitoring app	Mobile app providing nurses with resident statuses, alarms, and video streams.
<i>Alerts distribution</i>	
Custom distribution list	Alerts and notifications are distributed to all users designated by the configured workflow. The flow can be customized based on factors such as call profiles, job roles, units, and call groups. Additionally, escalation levels, user availability, and the required number of responders influence how alerts are routed.
<i>Location</i>	
Indoor location	Mobile device reports Wi-Fi Access Points (current) or beacons (latest) locations when an alarm is triggered. The indoor location is displayed as a textual name.
<i>Dashboard</i>	
Scheduled report	Auto-configured report is emailed according to the specific time interval, e.g. weekly. Different reports can be sent to individuals with a different schedule.

Premium features

Feature name	Description
<i>Virtual tooling</i>	
Video streams	Allows nurses to access CCTV*** video streams for remote awareness of a resident's situation, with privacy controls that restrict access to periods when an alarm is active.
Nurse presence	Nurse presence is shown in the resident overview, with Nurse Call integration included.
Access location	Option to add the wander management features. Allows you to locate residents and limit their walking to a certain perimeter.
<i>Alerts distribution</i>	
Alert Distribution to Closest	All features of the custom alert distribution are available, with the added capability to use location as a parameter for workflow customization. For example, an alarm can be sent directly to the staff member closest to the event's location.
<i>Location</i>	
Indoor with map	The indoor location is shown using a visual representation of an uploaded floor map.
<i>Dashboard</i>	
Reporting & Analytics	Analytics is to leverage data by enabling personalized dashboards with custom charts to empower managers with trends and insightful data. e.g., number of alerts by status per resident and or per service (e.g., number of falls), response time, etc.
Secured desktop app	The software web interface is also available as a desktop application, allowing it to operate directly on a computer and play personalized sound alerts for different events. This customization helps care staff respond quickly and appropriately to each situation, enhancing both workflow efficiency and resident safety (force sound and no possibility to close the app).

*** Closed-Circuit Television

Scalable, flexible and easy to deploy

With its cloud-based delivery and subscription options, Staff safety as a service is more flexible, scalable and easier to deploy than a conventionally installed solution. Helping meet your needs and overcoming your specific challenges, whether

your organization is large or small and even when you don't have an IT team. You are also free to scale your users and features up or down without any server infrastructure costs.



Scalable

- Low CapEx investment, IT infrastructure and maintenance costs
- Easy to scale users and features up or down on a monthly basis
- Multi-site pooling
- Also accessible with a low number of users/devices



Flexible

- Flexible and affordable subscription model
- Pay monthly or yearly as an OpEx
- Feature-based package prices



Easy

- Easy to deploy and use
- Maintenance and support handled by Ascom
- Always the latest software updates
- Securely connects essential data and workflows

Security, reliability and support

The security of your solution and data is paramount – and is fully supported through Ascom's implementation of its Information Security Management System according to ISO/IEC 27001 certification, with the cloud-relevant extensions ISO/IEC 27017, and ISO/IEC 27018.

These certifications highlight readiness in handling critical information while providing cloud services. Ascom adheres to the relevant national and international frameworks concerning the protection of personal, sensitive, and health information (GDPR, HIPAA, etc.) as well as with local applicable regulation.

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Our vision is a world where the right information moves people forward. Our mission is to put the right information in the right hands at the right time so that people can make the best possible decisions.

We are a global provider of communication and collaboration solutions for the acute care, long-term care and enterprise sectors. Our solutions are based on intelligent integrations with software and hardware that are open source and compatible with third party solutions. Every single second, our systems generate large amounts of data, which we then turn into useful and actionable information. This helps us to bring data to life for people in the toughest operational environments, ensuring smooth, complete, and efficient workflows.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 19 countries and employs around 1,400 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.