

IoT & Technical Alarms Management

Software as a Service

Challenges

- In addition to monitoring residents' condition, staff are often responsible for receiving the first technical alarms (facility management systems, sensors, IoT devices etc.)
- Many inconsistent ways of managing the numerous alarm sources and alarm types.
- Responding to various types of alarms without clear prioritization results in alarm fatigue and ineffective execution and care.

Benefits

- Provides a single user interface (UI) for easily managing all alarms in a consistent way.
- Route alarms to different recipients based on predefined flows with the appropriate priority for better accuracy in the response for an alarm.
- Ensures the right person is notified quickly and accurately - wherever they are, inside or outside the facility.

